

If you wish to return a part(s), please follow these instruction:

1. Call 1-888-876-9498 for a RMA number.
2. Print and complete the Return Merchandise Authorization form below. Please write legibly in black or blue ink.
3. Return your product in a box which protects the merchandise and wrap it well its original packaging with the static free bag.
 Please be sure to include all parts that were included in the product.
A core credit will not be issued if parts are damaged during transit due to improper packaging and the return of parts back will be at the original sender's expense.
4. Address package to : **JVCTVPARTS, 738 Epperson Drive, City of Industry, CA 91748**
5. Please ship your package prepaid and insured or with delivery confirmation via USPS, UPS or FedEx. (We cannot accept responsibility for uninsured packages without delivery confirmation)
6. If you are requesting an exchange, the part will be sent to you via FedEx, UPS or USPS
7. **Please note, shipping charges are non-refundable and not reimbursable; you will be charged shipping for each item shipped to you.**
8. Please allow up to 14 days for retrurn processing.

Customer Name: _____ Phone Number: _____
 Email Address: _____ Fax Number: _____
 TV Model: _____ TV Serial Number: _____

Returned Items:

Qty	Part Number	Part Description	Price Paid	Refund / Exchange	Reason

If the item(s) you are requesting for exchange is not available: Place on Backorder Refund

- In order to qualify for a full refund, merchandise must be returned In new/unopened condition
- For additional information, please review the return policy available at www.jvctvparts.com
- All DOA (Dead on Arrival) products qualify only for an exchange
- All returns (except DOA) and exchange are subject to a 15% restocking fee

RMA#: _____ Sales / Invoice #: _____ Order #: _____

By signing this form, I acknowledge and agree with the terms of JVCTVPARTS.com return policy

SIGNATURE:
(Required) _____

Please send all return merchandise to:
 JVCTVPARTS.com - Returns
 738 Epperson Drive, City of Industry, CA 91748
 Toll Free: 1-888-876-9498 E-Mail: sales@jvctvparts.com